

ASSISTED LIVING WAIVER PILOT PROJECT

Home Health Agency Provider

Eligibility Criteria

- Agencies must be licensed by the State of California, Department of Health Care Services (DHCS).
- Agencies must have a mandatory in-service training program for their staff and must document staff attendance at all training programs.
- Agencies must have a process for soliciting and/or obtaining feedback from clients regarding their satisfaction with services.
- ⑩ Agencies must have a quality assurance program that allows the tracking of:
 - ○ Client complaints
 - ○ Incident reports, including abuse, neglect and medication errors
- Agencies must have contingency plans to deliver services in the event of a disaster or emergency.
- Agencies must have awake staff on site 24 hours per day 7 days per week
- Agencies must have been found to be in “substantial compliance” with all DHCS regulations during their most recent survey by the Licensing and Certification Division of DHCS.
Agencies must open a branch office in the publicly funded housing site where they provide Assisted Care
- Agencies must be able to care for cognitively impaired residents.
- Agencies must be able to meet the care needs of all participants and deliver all assisted care services at all tiers of care.
- Agencies must enter into an operating agreement with the publicly funded housing site where they deliver services regarding use of space, access to the building, and access to residents. An agreement regarding meals may be included.
- Agencies must maintain records for each resident. Records at a minimum must include a service plan, signed by the consumer, and progress notes. Agencies agree to make those records available to DHCS for audit.
- Agencies must provide a response system that enables waiver beneficiaries to summon assistance from personal care providers.
- Staff must agree to collect data as specified.

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Assisted Care Services

Services Provided or Coordinated by Home Health Agency Staff

- Develop a Service Plan for each resident detailing, at a minimum, the frequency and timing of assistance. Residents must be a part of the development process and must sign the Service Plan;
- Provide personal care and assistance with activities of daily living (ADLs) and independent activities of daily living (IADLs) sufficient to meet both the scheduled and unscheduled needs of the residents;
- Wash, dry and fold laundry;
- Perform all necessary housekeeping tasks;
- Provide three meals per day plus snacks. Food must meet minimum daily nutritional requirements and resident's special dietary needs as prescribed by the PCP;
- Provide intermittent skilled nursing services as required by residents;
- In accordance with State law, provide assistance with the self-administration of medications or administer medications as necessary;
- Provide or coordinate transportation;
- Provide daily social and recreational activities; and
- Provide a response system that enables waiver beneficiaries to summon assistance from personal care providers.